

VH02 User Guide



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1 The Appearance of Product

Keypad instruction:



A: Telephone LED Indicator

The light flashes when the telephone rings for incoming calls, and when a message is waiting if the Messages Waiting Indication (MWI) is supported in the telephone system. The light lights up when a call is on hold.

B: Hold Button

Places a call on hold.

C: Release Button

Ends an active call or function

D: Transfer Button

Transfer a call to another one.

Press this key to do Blind transfer or Attended transfer.

E: Redial

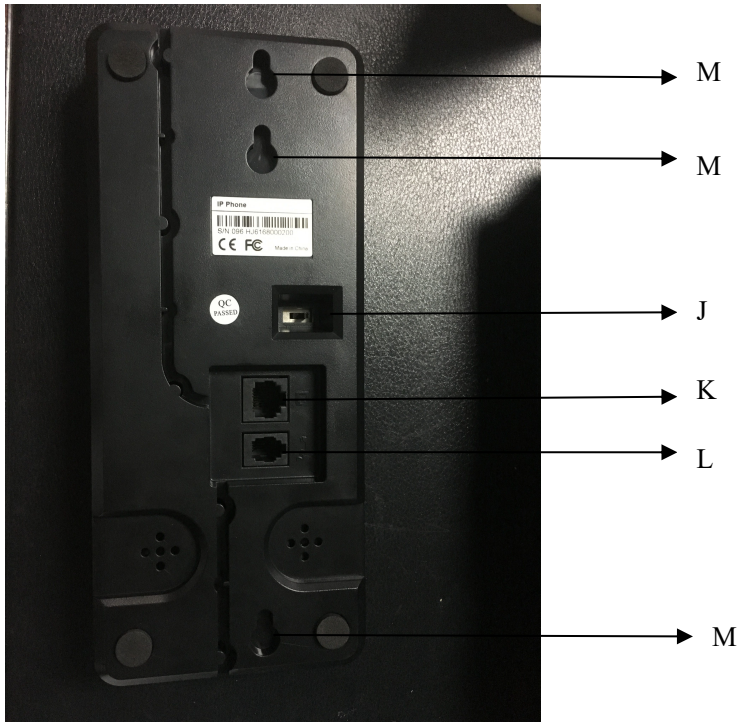
Dial the last number you dialed.

F: Dial Pad

Dial the number you want.

Programmable Button

Store phone numbers or feature access codes.



H: In use LED Indicator

I: Power LED Indicator

J: Ringer Control

You can adjust ring volume by the switch located on the bottom side of the telephone. The switch gives you a choice of three setting, i.e. Off, Lower, and Loud. By off setting. The light will flash but the ringing will not ring when a call comes in.

K: Wan Port

Connect the handset cord.

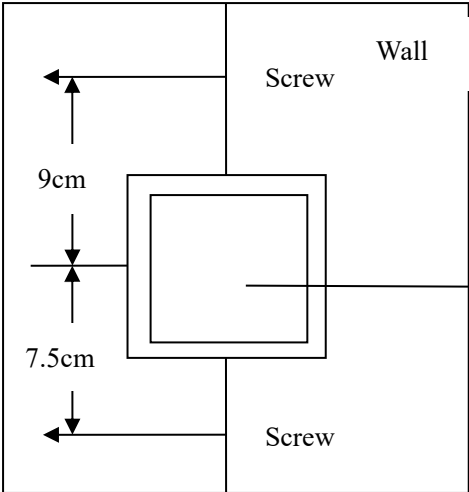
M: Wall Mount Hole

Wall mount Setup

Fix the VH02 on the wall.

1. Screw on the wall
2. Connect the cable from embedded junction box to the telephone.
3. Hitch the telephone on the screw.

Please refer the dimension when you want to screw on the wall.



Please refer the dimension when you want to screw on the wall.

Embedded junction box 8.5cm*8.5cm

2 Telephone Setting

Getting IP address

DHCP is the default setting in Network, and telephone will get the IP address from DHCP server(Router) after the line connected.

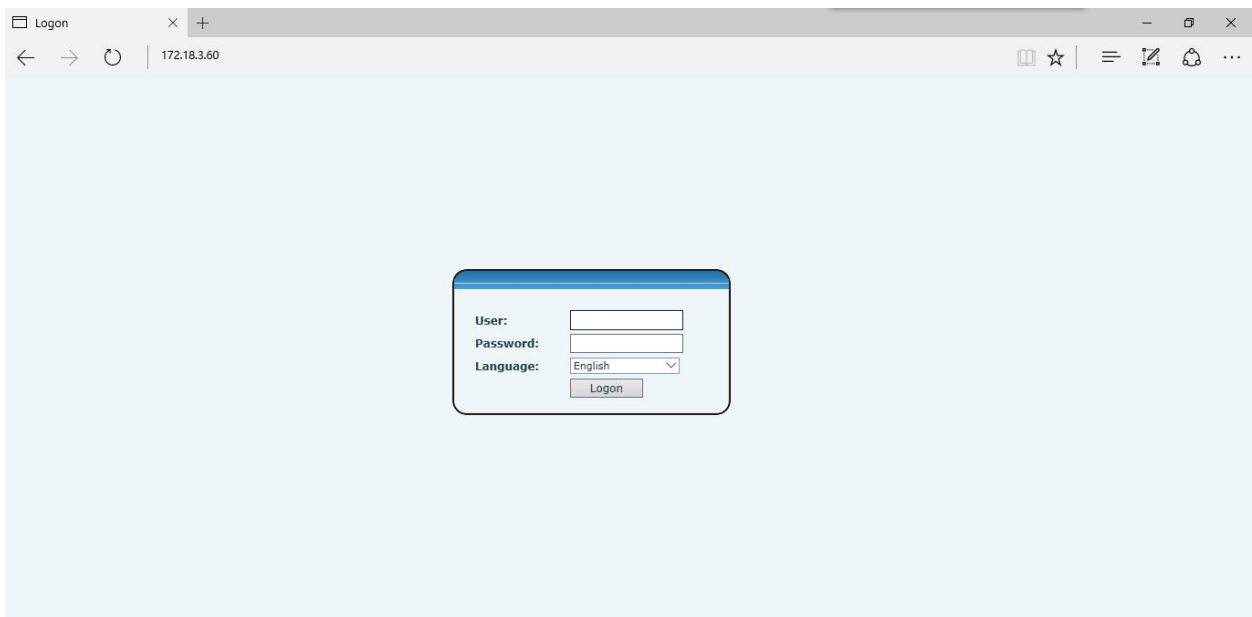
Checking IP address

Pick up the handset and long press the “#” key, then you can hear the IP address voice information.

How to enter into web setting interface

Set the telephone through web interface.

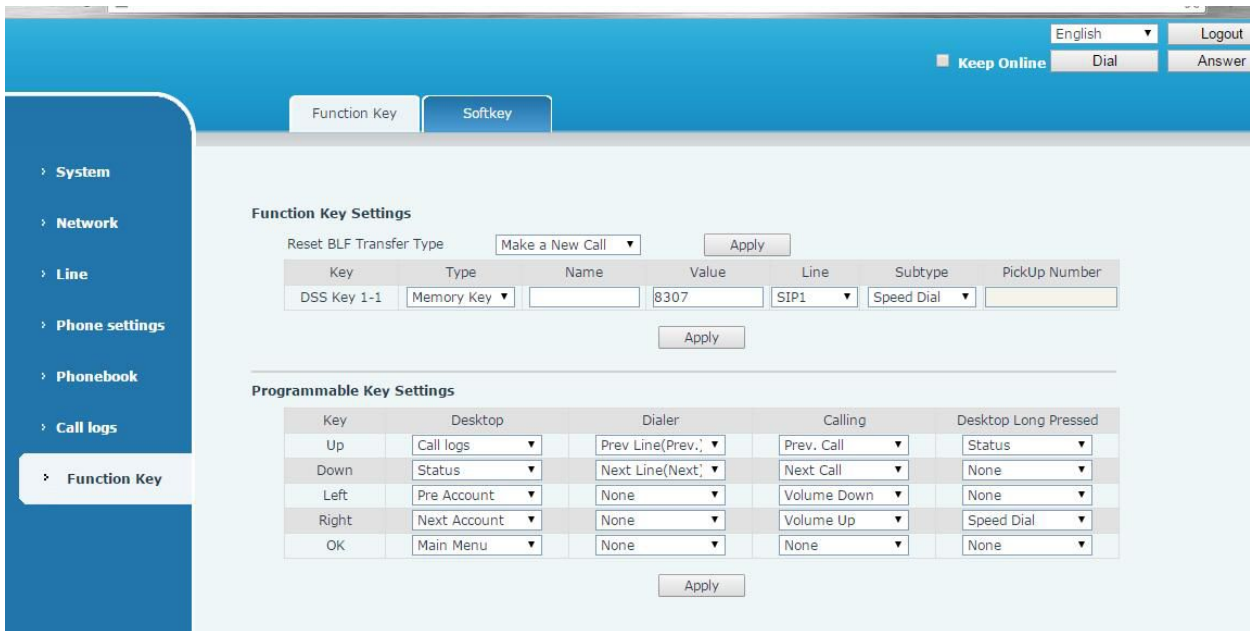
1. Connect the telephone and PC in the same LAN.
2. Run the IE in the PC, and input the telephone IP in address bar.
3. Input the User name and password, both of them are admin.
4. Click Logon button to enter into the web setting interface.



How to set the memory key

Enter into the web setting interface, select **Function key->Function key**.

Select the function and fill in the number in the value items.



The screenshot shows the 'Function Key' settings page. It includes a sidebar with navigation options: System, Network, Line, Phone settings, Phonebook, Call logs, and Function Key. The main content area is divided into two sections: 'Function Key Settings' and 'Programmable Key Settings'.

Function Key Settings

Reset BLF Transfer Type:

Key	Type	Name	Value	Line	Subtype	PickUp Number
DSS Key 1-1	Memory Key	<input type="text"/>	<input type="text" value="8307"/>	SIP1	Speed Dial	<input type="text"/>

Programmable Key Settings

Key	Desktop	Dialer	Calling	Desktop Long Pressed
Up	Call logs	Prev Line(Prev.)	Prev. Call	Status
Down	Status	Next Line(Next)	Next Call	None
Left	Pre Account	None	Volume Down	None
Right	Next Account	None	Volume Up	Speed Dial
OK	Main Menu	None	None	None

Network Setting

Enter into the web setting interface, select **Network->Basic**, there are three mode of network.

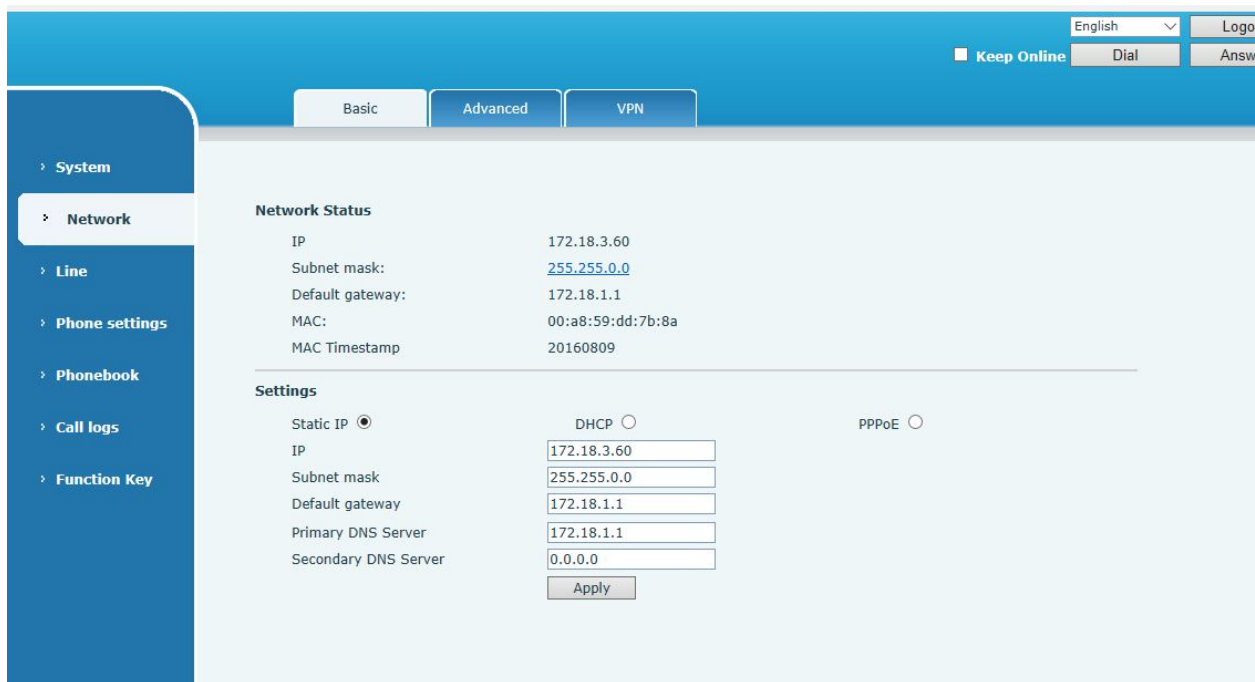
1. Static
2. DHCP

Getting IP address from DHCP server automatically.

3. PPPoE

PPPoE server, Username, Password

Choose correct network mode according to your network environment.

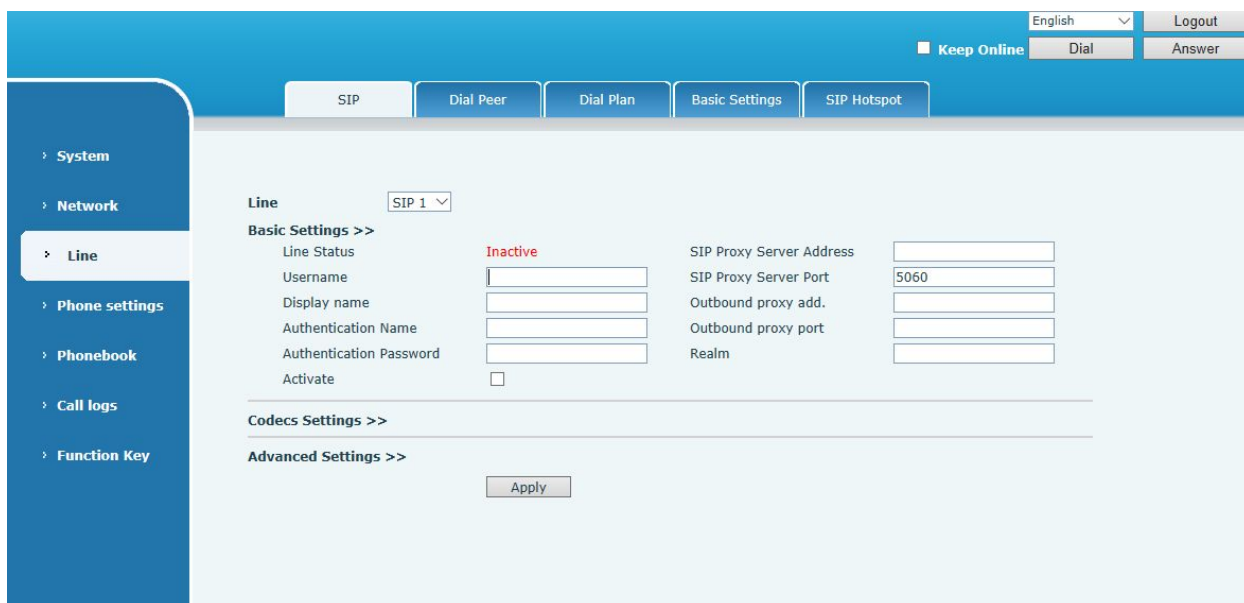


SIP setting

Enter into the web setting interface, select **Line**->**SIP**, and fill in the items below.

1. Server Address
2. Account Name
3. Phone Number
4. Password

Click the Apply button to save the config, you can dial out after the Register Status is Registered with red color.



LED indicator state

LED indicator state

Booting up

All of LED will flash at 0.5s on, 1.5s off.

Incoming Call

The LED flash at 0.5s on, 0.5s off.

MWI

The LED flash at 0.5s on, 2s off.

Hold

The LED in handset flash at 0.5s on, 1s off.

Register failed

The LED in handset flash at 0.5s on, 1s off.

3 Basic Operation

Making call

There are two ways to make a call, using dial pad or memory button.

1. Lift the handset.
2. Dial the number on the dial pad or press memory key, end with # as default.
3. End a call, hang up handset.

Answering call

When your telephone rings and the light flashes.

1. Lift the handset and start to talk.
2. End a call, hang up handset.

Holding call

1. While on a call, press the HOLD key the light will be on.
2. To retrieve a held call, press the HOLD key again.

Redialing

Press redial to dial the last number you dialed.

1. Lift handset.
2. Press Redial to dial the last number you dialed.

Telephone Setting

4 Advance Operation

Call transfer

Blind transfer

During a call, you want to transfer the call to another one without talking.

1. Press Transfer key, get the second dial tone , and the first call held automatically.
2. Dial the number which you want to transfer to, and then press # button.
3. You will hear the busy tone, the call have been transferred successfully.

Attended transfer

During a call, you want to transfer the call to another one after talking.

1. Press Transfer key, get the second dial tone, and the first call held automatically.
2. Dial the number you want to transfer to, press Redial key, the second call connected.
3. Press Transfer key again, you will hear the busy tone, the call have been transferred successfully.

Messages waiting

When the messages waiting light flashes, you need to dial the feature access code for message retrieving.

Once the messages have been retrieved, the light flashing will stop. You can save your messages waiting feature access code on a memory button, when labeled Messages.

5 FAQ

1. No dial tone

Please check the network connection.

2. Line LIGHT indicator flashes, can't make a call.

Please check the SIP register status, and make sure the register information correct.

3. Can't hear the voice each other

Please contact your administrator whether there is firewall in the network.

4. Can't get IP address

Please contact your administrator to make sure the network setting correct.

5. Can't visit the web setting interface

Please make sure all of connection correct.

1) Check the IP address you input in PC.

2) Make sure the PC and telephone in the same LAN

3) Do factory reset and try again.